

HILLINGDON HEALTH CENTRE

PATIENT SURVEY RESULTS / FEBRUARY 2012

	Happy with Opening Hours % of 235	Happy with Day & Time % of 235	Happy with Clinical Care % of 235	Happy with Reception % of 235	Happy with Services % of 235		'Were you Aware about?'	Health Services % of 235	Website % of 235	PPG % of 235
Poor	0.85	4.27	0.43	0.85	0.00		Yes	44.44	39.32	20.09
Fair	7.26	12.82	2.99	2.56	5.56		No	50.00	55.98	75.21
Happy	91.88	82.48	96.15	96.16	93.17					
* Total	100.00	99.57	99.57	99.57	98.72			94.44	95.30	95.30

(* Where the column does not add up to 100% there were blank answers.)

How much do you agree with the following statement:

"I would like the Practice to provide more of the services currently provided by the hospital".

% of 235	
Strongly Disagree	1.71
Disagree	5.13
Neutral	35.04
Agree	37.18
Strongly Agree	15.81
* Total	94.87